



# LIMITED WARRANTY

CBT Supply, Inc. (dba SMARTdesks) promises to repair or replace any of its products or components that are defective in material or workmanship under normal use for as long as the user owns it. Subject to the following limitations:

SHÖ•G™ Privacy Screen in EchoScape™ 3/4" Polyester Fiber: 1 Year

## Exclusions:

This limited warranty does not apply, and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Damage caused by abuse, misuse, neglect, vandalism, accident, disaster, improper storage, improper cleaning, chemical damage, water, fire electrical surges, environmental factors or discoloration due to sunlight or indoor lighting.
- Damage caused by the carrier in-transit, which will be handled as claims against the carrier.
- Products which have been modified, altered, repaired or refurbished by someone other than Company, attachments to the product that are not approved by Company or use of a product in combination with products or equipment not appropriate for that product.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.

In the event of repair and/or replacement of any defective product, Company does not warrant matching color, grain, texture or dye lots.

If a product is defective in materials or workmanship, Company will replace or repair it subject to the provisions herein. This is your sole and exclusive remedy, and repair or replacement of the product will be at the sole discretion of Company. Shipping charges to the repair facility will be the responsibility of the purchaser, and shipping charges to return the repaired product to the purchaser will be paid by Company, except for products returned for repair during the first 35 days after the original ship date, in which case all shipping charges will be paid by Company. This limited warranty is subject to the limitations, exclusions, and other provisions herein, and applies to Company product purchased after September 1, 2019 which are delivered within the USA and Canada.

Company will not be responsible for incidental damages, repairs, labor or other costs incurred in removal, return or reinstallation of defective product. Any other loss, expense, or damage incurred in replacing any defective product will be the responsibility of purchaser.

## Disclaimers

To the extent allowed by law, company makes no warranties which extend beyond the description on the face hereof, either express or implied, including any warranty of merchantability or warranty of fitness for a particular purpose.

Smartdesks® products sold on [www.smartdesks.com](http://www.smartdesks.com), including but not limited to privacy panels, desk dividers, safety shields, and sneeze guards sold under the safedesk™ line, are not designed or intended to mitigate, prevent, treat, diagnose or cure any disease or health condition. Smartdesks® does not make any medical or health claims with regard to these products.

## Limited Liability

Company will not be liable for any indirect, consequential or incidental damages. Company's maximum liability on any claim in any way connected with the sale or use of any of the company's products, whether liability arises in contract, from breach of warranty, in tort or otherwise, shall be limited to the product's invoice price.

Products returned without a return authorization will be refused.

The SMARTDESKS logo, with "SMART" in black and "DESKS" in blue, followed by a registered trademark symbol.

where design meets technology<sup>sm</sup>